## Easterling, Deborah

237717

From:

Easterling, Deborah

Sent:

Monday, July 16, 2012 4:17 PM

To: Subject: 'Bryan Singleton' RE: SCE&G Issue

Dear Mr. Singleton,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-218-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

From: Bryan Singleton [mailto:brchrsing@yahoo.com]

Sent: Monday, July 16, 2012 4:10 PM

To: Contact

Subject: SCE&G Issue

Hello,

I have attached my letter of protest about SCE&G. Also, you might have someone review your web form and fix it so it can be submitted. It is easily fixed using XHTML. . Most people probably don't know how or have the means to scan send documents via-email.

Thank You,

Bryan Singleton

MAIL / Line

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

## Letter of Protest

2012 - 218 - E

in Docket

**Print** 

Email

Date: \* 7/16/2012

Protestant Information:					
Name *	Bryan Singleton				
Mailing Address *	166 Scarborough Drive				
City, State Zip *	Lexington	_, <u>sc</u>	29072	Phone *	803-261-9793
E-mail	brchrsing@yahoo.com				

I am an SCE&G customer who continues to use less KWH but bill doesn't reflect savings. Weather stabilization is a joke. We should be charged by what we use and when we use it. My last bill ending July 6, 2012 shows I used 51 KWH less than last year but bill was \$62.01 more which is a 23% increase. We set record temperatures on the first of July with temperatures of 106 degrees for three days. This was the highest in 125 years and my bill didn't reflect the extreme temperatures. I have saved all year using less KWH and bill has not reflected the savings. In a tough economy, they continue to raise rates. I don't understand why if I sacrifice with using less electricity why my bill doesn't reflect the savings. How can you promote energy saving ideas and not pass the bill savings to customers. Why get new windows, energy efficient windows, etc when you can't save. This doesn't make sense. I need a choice of who I can choose to service my electric needs. SCE&G has the highest rates in SC. This has to be stopped.

subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

They need to look at their operation and ask does this make sense. Weather stabilization is a joke. How a rate increase is justified is beyond me. The economy is not going well and they are allowed a rate increase. They may need to look at their expenses and cut back like everyone else. I am a consumer doing my part with usage and expect to see the savings.

No